



**SOVEREIGN**

Bringing imagination into play



## Sovereign Maintenance & Inspection Packages

Sovereign Compliance  
Customer Services

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# Health and Safety Information for Sovereign Play Equipment



As your play equipment provider, we have a legal and moral responsibility of care to children using the equipment. Your play equipment is an investment and needs to be maintained to the highest standard in order to prolong its life, value and most importantly safety.

The **Operations and Maintenance Manual** we provided when your equipment was originally installed contains valuable information on the operation and maintenance of your equipment. It is however your responsibility as the owner/operator to ensure regular inspections and maintenance is carried out and recorded.

To complement our Operations and Maintenance Manual, we offer a comprehensive range of **Sovereign Compliance Inspection, Maintenance and Repair packages** to ensure your equipment maintains its level of safety and performance.

Our qualified inspectors are accredited by the RPII ([Register of Play Inspectors International](#)) to carry out fully operational outdoor inspections and will:

- **Inspect and review all Sovereign equipment and surfacing**
- **Identify any areas of concern along with a risk assessment**
- **Provide a detailed written report with suggested actions**
- **Carry out minor repairs whilst on-site**
- **Supply a quotation for essential repairs on other companies equipment**

Our Reports include any recommended repairs or actions that may be required while serving as evidence that you have a correct process in place to protect the safety of children using the equipment and surfacing.

Also included within Sovereign Compliance is essential repair and maintenance cover on your Sovereign equipment and surfacing, to continue throughout the life of this agreement. You are ensured complete peace of mind after standard warranties expire and continued protection against unexpected costs covering

- **All equipment and surfacing supplied and installed by Sovereign**
- **All labour costs**
- **All defects in materials and workmanship**
- **Reinstallation of loose posts**
- **Tightening and replacement of fixings**
- **Repairs to surfacing edges**
- **Touching up damaged paintwork**
- **Repair or replacement of damaged tyres**
- **Repairs to polycarbonate roofs and guttering**

As Sovereign designed, manufactured and installed your play equipment – we are the ideal choice to inspect and maintain the equipment because:

**If anything goes wrong, we will fix it**

**If anything breaks, we will repair / replace it**





# Inspection, Maintenance and Repair Packages



## Gold Package

From only **£39.99** per month:

- ◆ **Three** safety inspections per annum carried out by an RPII Inspector
- ◆ **Three** detailed safety and maintenance report documents
- ◆ All essential maintenance and repairs required\*
- ◆ **25% discount on all consumable parts**
- ◆ **Inspection of other supplier outdoor play equipment**

## Silver Package

From only **£29.99** per month to include:

- ◆ **Three** safety inspections per year carried out by an RPII Inspector
- ◆ **Three** detailed safety and maintenance report documents
- ◆ All essential maintenance and repairs required\*
- ◆ **15% discount on all consumable parts**

## Bronze Package

From only **£14.99** per month to include:

- ◆ A single safety inspection per year carried out by an RPII Inspector
- ◆ Detailed safety and maintenance report documents
- ◆ All essential maintenance and repairs required\*

\*Please see following Terms and Conditions





The Maintenance and Repair agreement shall commence after the first Sovereign Compliance Inspection and subject to Sovereign equipment and surfacing being of reasonable condition. An inspection is necessary before any essential maintenance and repairs are undertaken.

Inspections are carried out only by RPII operational level inspectors working to the latest British standards adopted by the play industry.

Essential maintenance and repair cover is only applicable to products supplied and installed by Sovereign only during the lifetime of the Sovereign Compliance agreement and is limited only by the expected lifetime of products

Should you take one of our packages, additional inspections can be arranged on request at £99.00 plus VAT per inspection; alternatively the Sovereign Compliance package can be upgraded

Each Package provides continuous cover; the minimum term of any Sovereign Compliance Package is 12 months. Notice of termination of contract is required a minimum of three months prior to the last day of the agreement.

## **Exclusions**

- Other company products – Inspections and reports are carried out in the Gold option only
- Acts of God
- Improper use
- Surface staining due to mould growth
- Deliberate, accidental and cosmetic damage
- Defects as a result of work carried out by a third party
- Subsidence caused by subsoil, ground movement or shrinkage
- Issues relating to sub-bases, including edges of surfacing not installed by Sovereign
- Structural instability of existing surface
- Damage caused by mechanical equipment such as mowers and trimmers
- If the owner fails to perform and document weekly inspections and maintenance
- Products installed in an open site
- Component parts (including ropes)



## Sovereign Compliance

Inspection, Maintenance and Repair Packages

### ORDER FORM

<b>School:</b>
<b>Address:</b>
<b>(For Office Use only) Reference Number:</b>

Please tick the required option, sign, date and either email to [orders@sovereignplay.com](mailto:orders@sovereignplay.com), or post to:  
Sovereign Design Play Systems Ltd, 40 Towerfield Road, Shoeburyness, Southend-on-Sea, Essex, SS3 9QT

**Gold Package**                      **£39.99 per month\***                      ☐  
                                         **£529.00 annual in advance\*\***                      ☐

**Silver Package**                      **£29.99 per month\***                      ☐  
                                         **£405.00 annual in advance\*\***                      ☐

**Bronze Package**                      **£14.99 per month\***                      ☐  
                                         **£222.00 annual in advance\*\***                      ☐

If you have a Zip Wire that you wish to be inspected for re-tensioning please tick this box  
(additional £180.00 charge for re-tensioning per Zip Wire will apply): ☐

\*All prices exclude VAT and are payable monthly via Direct Debit (A Direct Debt Mandate form will be posted out for completion).

\*All Direct Debit orders contain a discount for easy payment option

\*\* All prices exclude VAT and a payable annually in advance via invoice

All prices are subject to Sovereign's standard terms and conditions

Name: \_\_\_\_\_

Signed: \_\_\_\_\_

Position: \_\_\_\_\_

Order Number: \_\_\_\_\_

Date: \_\_\_\_\_





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