

Redacted
Chippenham
Wilts
SN15 4ES

Dear Ms Martin

I would like to apply for the position of Parish Councillor for Lyneham and Bradenstoke Parish Council.

I have lived in Bradenstoke for nearly three years.

I retired from my previous career and now find myself in the lucky position of being able to offer my time to my community.

I spent 15 years in the hospitality industry. The role was people based, public facing, and required a broad skill set to build a successful team of loyal employees. Organisation and adaptation (sometimes at very short notice) were key, as was appreciation of the efforts and talents of my colleagues.

Subsequently I worked for a major telecoms industry. Initially in customer service, I became a member of the Complaints Team. Dealing with high level disputes, I was solely responsible for all Company responses to the Ombudsman, and investigation and defence, where appropriate, to County Court cases. Both roles required direct contact with the complainant, the ability to listen, absorb the information provided, further investigation based on this and an autonomous decision as to the way forward.

I became a Fraud Investigator and Advisor, where once again the role involved direct contact with the public, and also various Police forces. I was involved in several high-profile cases, and became professionally acquainted with many different classes of both criminals, their victims and peripherals. I was responsible for the understand and application of the DPA within the team.

Since moving to Bradenstoke I have been involved in community-based projects such as The Garden Show, and The Bradenstoke Village Fair. I was also a member of the support group in Bradenstoke during the first lockdown, and continue to support those that require help. I am well known in the community, and enjoy a warm relationship with many different factions.

Based on the above, I feel that I can offer to Lyneham and Bradenstoke Parish Council the following

- I am well organised and able to deal with challenging issues,
- I have the ability to listen to what is being said.
- I can relate to people and their concerns, and act as appropriate.
- I am by nature a positive person
- I thrive in demanding situations, and can make robust decisions with impersonal rationality and intelligence.
- I enjoy learning – whether through formal training methods, personal research or the incidentals of life – to ensure I can offer the best of my abilities.

I have a particular interest in the provision and maintenance of open spaces within the parish as important to the overall well being of the residents. I include the introduction of new footpaths between the villages and the maintenance of existing bridleways, footpaths and drover tracks.

Improvements to the Recreation Field in Bradenstoke to include the installation of Tennis Courts.

A study of parking provision in Bradenstoke and a full consultation with the residents.

Amongst the provisions for the older residents I would like to see public transport being re-introduced on a regular basis to Bradenstoke.

I am interested in Planning, and the involvement and representation of the community in this.

I trust that I have provided the information required for my application – and hope to hear favourably in due course.

Yours sincerely

Richenda (Shendie) Green